



VICTORIA UNIVERSITY WEBSITE TERMS AND CONDITIONS

Victoria University online in India is a partnership between Victoria University and AVENU Learning LLC for the delivery of a suite of undergraduate courses. Victoria University is one of the world's top universities with over 40,000 students across multiple international campuses and online. Learn more about [Victoria University](#).

Victoria University online in India students graduate with a Victoria University qualification, the same as any on campus student in Australia or at one of our international campuses.

GENERAL TERMS

Use of Victoria University education services constitutes acceptance of the Terms and Conditions (the "Terms"). In its sole discretion, Victoria University (the "University") reserves the right to revise the Terms at any time. Revisions to the Terms will be effective immediately upon posting. In the case of substantial changes to the Terms, the University will take reasonable steps to notify students of them. In any case, continued use of the services after the publication of such changes, with or without prior notice, constitutes binding acceptance of the revised Terms.

MUTUAL DEGREE RECOGNITION

On 3 March 2023 India and Australia signed a mechanism for mutual recognition of qualifications of both countries. This agreement recognises Australian bachelor degrees in India. For delivery in online mode, qualifications will be considered for comparability by designated Indian government authorities as with all online degrees conferred from institutions outside of India.

While an online Australian bachelor degree is internationally recognised, the university cannot currently guarantee eligibility for postgraduate study or employment with local public sector institutions.

However, there will be advantages when seeking job opportunities with international or multinational corporations and when seeking a job opportunity overseas.

The Australian degree will also earn extra points for visa applications as a skilled migrant where one of the questions is whether the candidate has a degree from an Australian university.

PRIVACY POLICY

Visit onlinevu.edu.au/privacy-policy read Victoria University's Data Protection and Privacy Procedure.

If you have any questions or concerns about how your personal data is being collected through Victoria University websites, please visit the University's [Data Protection and Privacy Office website](#) or contact the University's Privacy Officer by email privacy.officer@vu.edu.au

ACADEMIC POLICY

Visit [VU's Academic Integrity Policy](#) to view the complete list of Victoria University's academic policies.

CONTENT TERMS

Victoria University reserves the right to adjust the online program study plans at any time. Victoria University reserves the right to increase or reduce the number of course specialisations offered at any time. In the rare event that a chosen specialisation cannot be offered in the desired timeframe or must be discontinued, students can choose another specialisation or pause their studies until their preferred specialisation is offered. The University will inform the students about any changes to be made and specify the alternative curriculum, if necessary.

TERMS OF PAYMENT

Victoria University is an accredited Australian institution offering online postgraduate courses to learners in India, therefore all prices are shown in Indian rupees (INR), unless otherwise noted.

Payments (whether a monthly plan, full payment in advance, or other available methods) must be made as required prior to the first day of class for the course in which the student has registered.

In addition to tuition, students are responsible for paying any applicable fees, including graduation fees. Victoria University strives to keep these costs as reasonable as possible for its students.

To maximize security, Victoria University does not store credit card details; only external payment providers do.

Course prices are subject to change at any time without prior notice. The payment options and promotions available to students can also change at any time. Visit the My Victoria University Online India student portal to find the updated payment options for your country.

FULL TUITION PAYMENTS

Students who pay full price for a unit or package of units are not eligible to apply for new discounts on previous purchases. They can select discounts or promotions for future courses, if available.

PROMOTIONAL OR DISCOUNTED PAYMENTS

Promotional offers and discounts are available for a limited period only. Promotions and discounts cannot be combined; Only one promotion or discount can be applied to a purchase. See the specific promotion for details, such as requirements and availability.

Students who drop out of more than 3 units will be considered as withdrawn from the course and, in the case of retaking units, they will have lost their right to any previous promotion or discount price. Students will have to wait and choose a new promotion, if available, when they resume classes.

In the case of students who accept the promotion of a course with free registration, they will only be able to continue with their academic work after making the required payments. Note: Tuition-free units are limited-time offerings and availability is not guaranteed for each academic term or for each program offered by Victoria University.

REFUND POLICY

Undergraduate and graduate programs:

- Purchases of discounted packages (whether paid in installments or not) are not refundable.
- Purchases of promotional offers (such as “buy one unit, get one free”) are not refundable.
- Purchases of full-price course packages are eligible for a refund according to the conditions below.

CASES FOR TOTAL REFUNDS

- A total refund can be awarded in the case of withdrawals (of any kind) between day 1 and day 7 from the beginning of the academic period:
 - Students are eligible for a 100% refund of their payments for that unit and any other unit they have taken.
 - The amount of the refund will be equal to the amount paid for the unit. For example, if the full payment of the unit was made, the refund will be that amount; if a fee was paid, that fee amount will be refunded.

- If the student paid for multiple units, 100% of the unit payments will be refunded for each unit.
- All eligible refunds will be granted within 30 business days from the official withdrawal date from the course.
- Qualifying reimbursements will be granted in the payment method of the original purchase unless the payment was made in cash. Refunds on cash transactions will be given in the form of a prepaid debit card that will be sent by email to the registered email address.

CASES FOR NO REFUNDS

- In the case of withdrawals (of any kind) that take place from the 7th day of the academic period, no refund will be granted for these current units.
 - If the student has paid for multiple units, 100% of the unit payments will be refunded for the other units.
- All eligible refunds will be granted within 30 business days from the official withdrawal date from the program.
- Qualifying reimbursements will be granted in the payment method of the original purchase unless the payment was made in cash. Refunds on cash transactions will be given in the form of a prepaid debit card that will be sent by email to the registered email address.

IMPORTANT INFORMATION

- Consideration may be given to refunding unit fees that a student has paid for the courses in which they are currently enrolled.
- Consideration may be given to making a refund of payments for future units in which a student is not yet enrolled.
- No refund will be made for units a student has completed or in which they have previously enrolled.
- Current promotions or discounts offered cannot be applied to past units or units in which the student is enrolled. Adjustments will not be considered in these cases.
- The University does not issue refunds to students who request them due to concerns regarding academic level.
- At this time, the Victoria University award does not currently have equivalence recognition under India regulation if completed in online mode, though mutual Australian and Indian degree recognition is currently in development. Please be aware that if you wish to pursue postgraduate study in local Indian universities or seek employment with the public sector in India, you may not be eligible until mutual degree recognition is achieved. However, possessing an undergraduate degree from an Australian academic institution will likely be favourable for employment in multinational companies and future migration visa applications.

Liability Disclaimers

- Access to and use of the site and its content are exclusively for the student's academic development. Victoria University will not have any liability for the use of third parties or use outside of the scope of the present.
- Victoria University reserves the right to suggest sites, secondary sites, or off-site materials insofar as they are of interest to the students. Victoria University is not responsible in any way for said sites or materials, as well as the reason students access or use them.
- In the event there is a discrepancy regarding the interpretation or compliance of the Terms and Conditions of Payment, students submit to applicable laws and competent courts of their respective home countries.
- Victoria University and AVENU Learning LLC are educational institutions based in Australia and the United States and therefore are not under the supervision of the Ministry of Education or any other local educational affairs authority, other than those located in Australia or the United States. They are not subject to any regulations related to educational matters and do not have the right or authorization to grant official educational degrees under any law other than that which can operate in Australia and the United States.
- All courses offered by Victoria University and AVENU Learning LLC subject to these Terms are completely online.